Alexa Insurance Solutions App

availablePlanIntent

“what plans are available in my area”

“what medicare supplement plans are available in my area”

“what med supp plans are available in my area”

“what are the plans for my area”

“what are the medicare supplement plans in my area”

“what are the med supp plans in my area”

“what are the plans in my [zipCodeSlot]”

“what are the medicare supplement plans in my [zipCodeSlot]”

“what are the med supp plans in my [zipCodeSlot]”

Request: [https://acesx.uhc.com/productservices/availableplans/{zipCode}?channel=DTC](https://acesx.uhc.com/productservices/availableplans/%7bzipCode%7d?channel=DTC)

Alexa Response:

“there are 8 plan types available in your area the first 3 are plan a, plan b and plan c. would you like to hear the other plan types?”

User Response:

“Yes” “Yup” “Sure” “You bet”

Alexa Response:

“plan f, plan g, plan k. would you like to hear the other plan types?”

User Response:

“Yes” “Yup” “Sure” “You bet”

Alexa Response:

“plan l, plan n. would you like to hear more about plan {random available plan}? Say tell me about plan {random available plan}”

Appendix A – json response, available plans

{

"demographic": {

"dateOfBirth": "03/02/1953",

"medicarePartBDate": "03/01/2018",

"desiredPlanStartDate": "04/01/2018"

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"location": {

"zipcode": "19044",

"statecode": "PA"

},

"channel": "DTC",

"product": "MEDSUPP",

"availablePlans": [

{

"planCode": "A01",

"displayPlanCode": "A",

"marketingPlanCode": "A",

"planType": "Medicare Supplement",

"riderPlanCodes": [],

"riderPlanCombos": [],

"selectPlanIndicator": "N",

"rates": [

{

"rateEffectiveDate": "04/01/2017",

"rate": "89.6",

"rateDescription": "Standard Rate With Enrollment Discount",

"reRateDate": "12/31/2018"

}

]

},

{

"planCode": "B01",

"displayPlanCode": "B",

"marketingPlanCode": "B",

"planType": "Medicare Supplement",

"riderPlanCodes": [],

"riderPlanCombos": [],

"selectPlanIndicator": "N",

"rates": [

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"rateEffectiveDate": "01/01/2018",

"rate": "159.2",

"rateDescription": "Standard Rate With Enrollment Discount",

"reRateDate": "12/31/2018"

}

]

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{

"planCode": "C01",

"displayPlanCode": "C",

"marketingPlanCode": "C",

"planType": "Medicare Supplement",

"riderPlanCodes": [],

"riderPlanCombos": [],

"selectPlanIndicator": "N",

"rates": [

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"rateEffectiveDate": "01/01/2018",

"rate": "195.68",

"rateDescription": "Standard Rate With Enrollment Discount",

"reRateDate": "12/31/2018"

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"planCode": "F01",

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"marketingPlanCode": "F",

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"riderPlanCombos": [],

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"rateEffectiveDate": "01/01/2018",

"rate": "196.16",

"rateDescription": "Standard Rate With Enrollment Discount",

"reRateDate": "12/31/2018"

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"planCode": "G01",

"displayPlanCode": "G",

"marketingPlanCode": "G",

"planType": "Medicare Supplement",

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"riderPlanCombos": [],

"selectPlanIndicator": "N",

"rates": [

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"rateEffectiveDate": "01/01/2018",

"rate": "167.36",

"rateDescription": "Standard Rate With Enrollment Discount",

"reRateDate": "12/31/2018"

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"planCode": "K01",

"displayPlanCode": "K",

"marketingPlanCode": "K",

"planType": "Medicare Supplement",

"riderPlanCodes": [],

"riderPlanCombos": [],

"selectPlanIndicator": "N",

"rates": [

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"rateEffectiveDate": "01/01/2018",

"rate": "62.72",

"rateDescription": "Standard Rate With Enrollment Discount",

"reRateDate": "12/31/2018"

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"planCode": "L01",

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"marketingPlanCode": "L",

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"riderPlanCombos": [],

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"rateDescription": "Standard Rate With Enrollment Discount",

"reRateDate": "12/31/2018"

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"planCode": "N01",

"displayPlanCode": "N",

"marketingPlanCode": "N",

"planType": "Medicare Supplement",

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"rate": "133.12",

"rateDescription": "Standard Rate With Enrollment Discount",

"reRateDate": "12/31/2018"

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"message\_codes\_for\_rates": [

"hco.mippa.rate.disclaimer",

"hco.mippa.rate.tobacco.no"

]

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